



77 Water St.  
 14<sup>th</sup> Floor  
 New York, NY 10005

<date>

<First name> <Last name>/<Group Name>  
 <Program Name if available>  
 <Address 1>  
 <Address 2>  
 <City>, <State> <Zip>

**Re: Behavioral Health Services for New York Under 21 Medicaid Recipients**

Dear <First Name> <Last Name>/<Group Name>:

On January 1, 2019 the New York State Department of Health (NYS DOH) began to transition Behavioral Health Services covered for eligible Under 21 Medicaid recipients to Medicaid Managed Care Organizations (MCOs).

The UnitedHealthcare Community Plan current benefit package will cover additional mental health and substance use disorder services for Under 21 Medicaid recipients. Optum is collaborating in the administration of benefits related to the full continuum of Mental Health (MH) and Substance Use Disorders (SUD) services for eligible Under 21 Medicaid recipients served by Community Plan and covered under the New York Medicaid State Plan. These services are being implemented in phases.

Children Services Implementation Timeline:

- |   |   |
|---|---|
| January 1, 2019<br><i>(Implemented)</i> | CFTSS: Other Licensed Practitioner (OLP)<br>Psychosocial Rehabilitation (PSR)<br>Community Psychiatric Support and Treatment (CPST)<br>Transition to Health Home begins   |
| July 1, 2019                            | CFTSS: Family Peer Support Services<br>State Plan Behavioral Health Services Carve-in: <ul style="list-style-type: none"> <li>• OMH: Clinic, PROS, ACT, CDT, SED clinics, Partial Hospitalization</li> <li>• OASAS: Outpatient and Opioid Treatment Program (OTP), Residential</li> <li>• Crisis: CPEP</li> </ul> Special Population: <ul style="list-style-type: none"> <li>• Supplemental Security Income (SSI) Children Will Be Carved In</li> </ul> Three-year phase-in of Level of Care (LOC) expansion begins |
| October 1, 2019*                        | Home and Community Based Services (HCBS) carve-in to Managed Care<br>Special Population:  |



- Foster Care Population will be carved in  
*\*The State continues to work with CMS around implementation timeline*

January 1, 2020 CFTSS: Youth Peer Support and Training  
State Plan Behavioral Health Services Carve-in:

- Crisis Intervention

In accordance with New York State guidance around Continuity of Service to Under 21 Medicaid members a 90 day transition of care will apply. Providers who are not yet participating in our network may continue to deliver services to Community Plan members for a period of 24-months from the Behavioral Health Benefit Inclusion Date at the Medicaid fee-for-service rate.

**Out-of-network providers must notify UnitedHealthcare ahead of the July 1, 2019 effective date regarding which members you anticipate serving for those services that go live on July 1, 2019. Taking this action will minimize disruption to member care and provider payment.**

You can notify us by calling the Clinical Services line: 1-866-362-3368 and speak with a member of the care management team.

In-network providers should refer to ***providerexpress.com*** for any authorization requirements.

Additional information regarding participation in the New York Under 21 Medicaid network is posted to our website: ***providerexpress.com***. This includes the provider Network Manual and other relevant materials.

Please contact Network Management if you have any questions (email strongly preferred):

Email: ***NYNetworkManagement@optum.com***  
Fax: ***1-877-958-7745***  
Phone: ***1-877-614-0484***

Sincerely,

Tara Caruso  
Director Provider Relations (NY, NJ, CT and VT)  
Behavioral Network Services